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## Consortium































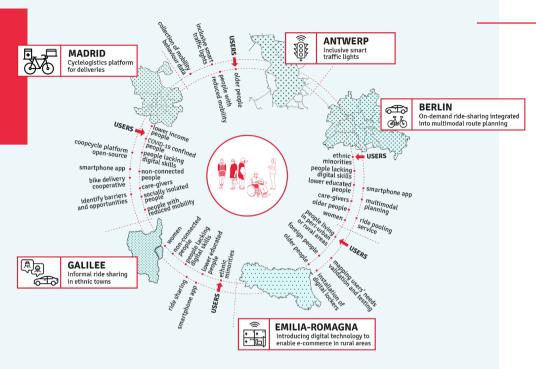
The project INDIMO | Inclusive Digital Mobility Solutions has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 875533.



# Inclusive digital mobility solutions



The INDIMO project goal is to break the barriers that people face in accessing digitally interconnected transport systems, aiming at universal accessibility and inclusiveness including the most vulnerable groups.



## **The INDIMO Co-creation process**

The co-creation process in INDIMO will be based on the establishment of a **Co-creation Community**, composed of transport user representatives, policymakers, operators, and developers.

The community will be strongly involved in the co-creation of the INDIMO ToolBox, through a series of workshops, consultations, and interviews. In each of the pilot cities and regions, **Communities of practice** will be established, in order to create common knowledge on travel behaviour and barriers in the use of digital mobility and logistic services and to propose solutions adapted to local needs and interests.

#### **Pilot sites**

Each pilot brings its own specific set of socio-cultural characteristics and therefore different needs of its inhabitants. Special attention will be paid to vulnerable-to-exclusion categories, who experience barriers to access digital and physical mobility services.



MAIN PROJECT RESULT

Inclusive Digital Mobility ToolBox

## **Objectives**

- **#1** To improve the **understanding of the users' needs** towards the digital transport systems.
- #2 To improve knowledge about users' requirements in personalised digital transport systems.
- #3 To co-create tools that can help developers, operators and policy makers to generate an inclusive, universally accessible and personalised digital transport system.
- #4 To foster the Universal Design approach throughout the planning and design process of digital applications and services.
- **#5** To **influence future policies** by feeding project results into European, regional and local policy-making.



Universal Design manual



Universal interface language icons



Cybersecurity and privacy assessment guidelines



Policy evaluation tool